



Connect with the best

The leading AI-first infrastructure partner for autonomous enterprise operations

ABOUT US

Microland is a global leader with its AI-First, platform-driven technology infrastructure services, delivering transformative outcomes for enterprises worldwide for over 35 years. At the heart of our innovation is **intelligeni**, our industry-leading AIOps platform, which is redefining intelligent enterprise operations. **intelligeni** empowers businesses to move beyond manual processes and embrace autonomous IT, and unlock next-generation agility.

With over 4,100 experts, we provide services across Digital Network Services, Cloud & Data Centers, Digital Workplace, Enterprise IT Security, Service Management, Applications, and Automation. Trusted by more than 100 global clients, Microland ensures exceptional client retention driven by reliable delivery and measurable value, boasting an industry-leading 90% NPS score.

Recognized by global analysts for leadership in Networks, Cloud, Cybersecurity, and AIOps, Microland connects enterprises with the best talent, technology, and solutions to deliver exceptional value and innovation.

We stay committed to being the workplace of choice for our employees, continuously recognized as a Great Place to Work®, and uphold our values of Customer Centricity, Excellence, Ingenuity, Integrity, and Respect.

We are deeply guided by the principles of sustainability, inclusion, and a culture of giving, ensuring that our growth benefits both people and the planet.

CORPORATE FACT SHEET

QUICK FACTS

Founded: 1989

Employees: 4,100+

Nationalities: 33

Countries Supported: 100+

GLOBAL LOCATIONS

NORTH AMERICA

Seattle
Houston
Alpharetta
Mississauga
Cincinnati
New Jersey

EMEA

Birmingham
London
Budapest
Jeddah
Riyadh
Dubai

INDIA

Pune
Bengaluru

OUR AI-FIRST SERVICE OFFERINGS

Delivering unfaltering experiences with seamless, secure, and intelligent IT operations across the full stack of tech infrastructure

Intelligent Operations

Digital Network Services

End-to-end enterprise network services to accelerate adoption, drive efficiencies, and enhance user experience

Cloud & Data Center

Transform and manage hybrid cloud through a platform-based approach with capabilities in Automation, AIOps, and Cloud FinOps

Digital Workplace Services

Implement and manage modern workplaces across devices, service desk, and collaboration platforms

Enterprise IT Security

Deliver AI-driven cybersecurity that enables enterprises to defend, protect, respond, recover, and govern with precision, ensuring measurable, resilient outcomes

powered by



A MICROLAND AIOps PLATFORM

Future-proofing enterprise tech infrastructure with secure, reliable, and resilient Automated IT Ops



WE MANAGE

1 MILLION+
mailboxes210,000+
network
devices600,000+
servers140+ PB
storage250,000+
mobility
users6,400
security
devices10,000+
cloud
instances

WE DELIVER

RELIABILITY

For an **American Energy Equipment Manufacturing and Services Company**, we are strengthening a 25-year collaboration by shaping the next era of technology transformation.

PERFORMANCE

For the **world's most valuable drug company**, we enable secure, high-performance IT infrastructure across more than 100 corporate offices and factories worldwide.

EXPERIENCE

For the **world's largest tire manufacturer**, we transformed customer experience across 2,300 retail stores through **intelligent**-powered solutions.

INNOVATION

For a **British multinational government and public sector services company**, we have driven critical national infrastructure modernization through digital-led business transformation for over 20 years.

SCALABILITY

For a **global consumer packaged goods company**, we deliver consistent, scalable, and cost-effective IT operations across 680 sites in 90 countries.

GOVERNANCE

For **India's No. 1 carmaker**, we empower AI-driven facilities and end-user services through intelligent automation and proactive governance.

CLIENTS SPEAK



Microland has been a trusted partner of GE for decades, delivering exceptional, customer-centric services. Their ability to adapt quickly, innovate, and truly care about business outcomes made them invaluable to GE and to me personally. The longevity of their employees' tenures speaks volumes about the strength of the company. Microland is a great partner—and a great place to work.

Gregory Simpson

SVP & CTO (Former), Synchrony Financial,
Former CTO, GE



Microland has been a valued partner to us over the years. Their IT expertise and technology capabilities are pivotal to our IT Strategy, which in turn delivers greater value to our clients. With increasing technology disruption and cybersecurity considerations in the legal industry, Clifford Chance is leading with a digital strategy at the heart of our IT operations. And I am certain Microland will play a significant role in accelerating this journey.

Paul Greenwood

CIO, Clifford Chance

LEADER RECOGNITION

across Networks, Cloud, Digital Workplace, Cybersecurity, and AIOps by global analysts

Gartner®

ISG®

AVASANT

CERTIFICATIONS

SDI Service Desk Institute®

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